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# Dyadic Interactions and Interpersonal Perception: An Exploration of Behavioral Cues for Technology-Assisted Mediation

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## ABSTRACT

Mediators aim to shape group dynamics in various ways, such as improving trust and cohesion, balancing participation, and promoting constructive conflict resolution. Technological systems used to mediate human-human interactions must be able to continuously assess the state of the interaction and generate appropriate actions. In this paper, we study behavioral cues that indicate interpersonal perception in dyadic social interactions. These cues may be used by such systems to produce effective mediation strategies. We evaluate dyadic interactions in which each interactant rates how agreeable or disagreeable the other interactant comes across. We take a multi-perspective approach to evaluate interpersonal affect in dyadic interactions, employing computational models to investigate behavioral cues that reflect interpersonal perception in both the interactant providing the rating and the interactant being rated. Our findings offer nuanced insights into interpersonal dynamics, which will be beneficial for future work on technology-assisted social mediation.

**Keywords:** Affect, Interpersonal Perception, Group Interaction, Social Mediation, Feature Importance, Behavioral Cues

## INTRODUCTION

Social interaction with other humans constitutes a significant part of our lives. How positively such interactions are perceived is influenced by complex inter-personal dynamics, context, conversation topics, mood, and many other factors (Forsyth, 2014). Emotional reactivity of social partners can also give rise to various dynamic interpersonal emotional patterns (Butler, 2015). Mediation is an approach that aims to shape group dynamics such as improving trust and cohesion, balancing participation, and promoting constructive conflict resolution skills, with the goal of improving the overall satisfaction of all participants within a social interaction. In recent years, researchers have been investigating the application of technology to facilitate social mediation. Understanding the collective affective state of a group is necessary for technology-assisted systems to improve group dynamics, facilitated by advancements in affective computing. Traditional methods for detecting emotion of individuals are unable to appropriately capture interpersonal dynamics in multiparty interactions (Jung, 2017). Previous approaches for group affect recognition predominantly estimate overall group states by utilizing annotations from external observers. These approaches determine individual

affective states of group members and combine them to form a single metric for group affect (Veltmeijer, et al., 2021). However, for technology-assisted mediation to be efficient, assistance should be based on the judgment of the group members themselves and must capture interpersonal affective states rather than the internal affect of each group member.

In this work, we focused on estimating interpersonal affect within human-human interactions. We used computational modeling to investigate behavioral cues that serve as indicators of a person’s perception of their partner within dyadic interactions. Specifically, we utilized a dataset collected using the COntinuous Retrospective Affect Evaluation (CORAE) tool (Sack, et al., 2023), which contains dyadic interaction data along with continuous labels of interpersonal affect. This dataset is unique in that it provides ratings of affect that, first, are provided by the interactants themselves rather than external observers, second, record interpersonal perception from the perspective of each individual, and third, evaluate their perception of their partner rather than their own affective states. This offers an opportunity to study how observable behavioral cues that reflect interpersonal affect in an interaction may vary between the person providing the rating and the person being rated. We conducted a study into the behavioral cues that inform the interpersonal perception and address the following research questions:

- RQ1: How do the behavioral cues that reflect interpersonal perception vary between an interactant’s self-behavior and their partner’s behavior?
- RQ2: Which behavioral cues are important indicators of interpersonal perception in self and partner behaviors?
- RQ3: Do the important behavioral cues within self and partner behaviors differ between the positively- and negatively-rated interactions?

Our multi-perspective approach analyzes interactions from the perspective of the self and the partner. Findings from this work offer nuanced insights into interpersonal dynamics, which will be beneficial for future work on technology-assisted social mediation.

## **DATASET AND FEATURE EXTRACTION**

To answer our research questions, we utilized the dyadic interaction dataset from Sack et al. (Sack, et al., 2023), specifically designed for assessing affective responses in the context of interpersonal interactions. The dataset consists of dyadic virtual interactions (Figure 1 (left)), approximately 10 minutes long, between English-speaking adults as they engage in a collaborative decision-making task to rank various reasons for poverty (Shek, 2002). Using the CORAE tool, each interactant retrospectively rates how their partner came across during the interaction along a 15-point scale ranging from disagreeable (-7) to agreeable (+7). We refer to this perception of the interaction partner as interpersonal affect. This results in two ratings (one for each interactant) per timestamp for each session. Since we have access to both interactants’ perspectives at any given time, we are able to utilize a multi-perspective approach consisting of the ego and the partner perspectives. The dataset consists of 30 interaction sessions in total.

We started by extracting multimodal behavioral features from this dataset, including visual and audio features, depicted in Figure 1 (center). Using the facial expression analysis module from the iMotions software platform, we obtained 34

two-dimensional coordinates of facial landmarks (Appendix A). The data were processed at an average rate of 30 frames per second. Out of the available 30 sessions, 26 were used in our analysis. The remaining 4 were excluded due to difficulties in processing the video data for visual feature extraction.

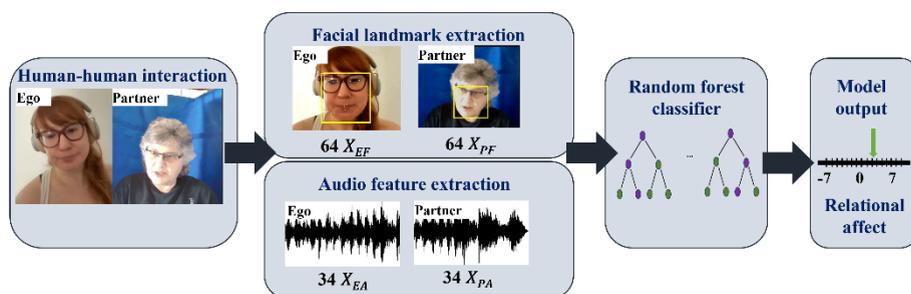
For the audio features, we chose to extract short-term spectral features in this work. Though both global and short-term acoustic features have been utilized in prior research, global-level acoustic features are limited in their ability to describe the short-term, dynamic variations (Busso, et al., 2004) that commonly occur within a human-human social interaction. Therefore, we extract 34 audio features that represent low-level descriptors of voice, including Mel Frequency Cepstral Coefficients (MFCCs), energy, and spectral features (Appendix A). These features were extracted separately for each individual. We performed feature normalization for each interactant. The resulting dataset contained a total of 433606 samples.

## METHODOLOGY

To gain insight into the behavioral cues that serve as indicators of interpersonal affect within the dyadic interactions captured in this dataset, we adopted a computational approach. We formulated the problem as a classification task to predict interpersonal affect ratings from audiovisual behavioral features.

### Model

For the multi-class classification of interpersonal affect, we one-hot-encoded the 15 discrete rating labels. Our analysis of the dataset revealed class imbalance, with predominantly positive and neutral labels, and a limited number of negative ratings. To tackle this, we opted for a random forest classifier as they have been shown to learn effectively from imbalanced data in prior work (Khoshgoftaar, et al., 2007). In our experiments, we used the random forest classifier available in the sci-kit learn library<sup>1</sup>, with the number of decision trees in the forest set to 100. Additionally, we employ Gini impurity as the criterion to assess the quality of splits in each tree. Figure 1 depicts the complete modeling pipeline.



**Figure 1.** An illustration of our modelling approach starting with the dyadic human-human interactions (left), audiovisual feature extraction (center), and random forest-based classification of relational affect (right). Here,  $X_{EF}$ : ego facial features,  $X_{EA}$ : ego audio features,  $X_{PF}$ : partner facial features, and  $X_{PA}$ : partner audio features.

<sup>1</sup> <https://scikit-learn.org/stable/modules/generated/sklearn.ensemble.RandomForestClassifier.html>

## Experiments

In this section, we outline a series of experiments designed to investigate our research questions. Proposing a specific modeling approach is beyond the scope of this work. Instead, it focuses on analyzing the dataset’s predictive power for interpersonal affect classification and providing insights for future modeling efforts with this dataset.

**Ego, partner, and joint models of interpersonal affect.** We wanted to study the importance of self-behavior and partner’s behavior in predicting interpersonal affect. As such, we conducted an experiment in which we designed three models for classifying interpersonal affect: 1) the ego model, 2) the partner model, and 3) the joint model. The ego model investigates how much of an interactant’s self-behavior reflects their interpersonal perception of their partner. To achieve this, we learn a model that uses ego features ( $X_E$ ) to predict ratings from ego perspective ( $Y_E$ ). Conversely, the partner model investigates how much of the partner behavior reflects the interpersonal ratings they received from the other interactant. To achieve this, we learn a model that uses partner features ( $X_P$ ) to predict ego ratings ( $Y_E$ ). In addition, we also learn a joint model to investigate whether the combination of both interactants’ behaviors can capture interpersonal dynamics that the individual models may not. The combined feature space may better capture the interplay of behaviors such as gaze, tone of voice, backchanneling, etc. that are inherent to interpersonal exchanges in dyadic interactions. To achieve this, we learn a model that uses both interactants’ features ( $X_E$  and  $X_P$ ) to predict ego ratings ( $Y_E$ ). To ensure a robust model assessment, we performed 10-fold cross-validation with a 90%/10% test-train split. Table 1 summarizes the features for each model.

**Table 1.** Features and labels used in the ego, partner, and joint models.

Model name	Feature space	Labels
Ego model	Ego features: 64 $X_{EF}$ , 34 $X_{EA}$	Ego ratings, $Y_E$
Partner model	Partner features: 64 $X_{PF}$ , 34 $X_{PA}$	Ego ratings, $Y_E$
Joint model	Ego and partner features: 64 $X_{EF}$ , 34 $X_{EA}$ , 64 $X_{PF}$ , 34 $X_{PA}$	Ego ratings, $Y_E$

**Feature Importance Analyses.** In this experiment, we wanted to identify key behavioral cues contributing to the prediction of interpersonal affect. To this end, we conducted feature importance analysis on each of the three models, which yields an importance score for every feature in the model’s respective feature space. A higher score indicates a greater impact on the model’s performance. We employed permutation-based feature importance analysis, where the importance of a feature is signified by the decrease in model accuracy when this feature value is randomly shuffled. This drop in the model’s performance indicates how much the model depends on that feature. The results of this analysis allow us to compare the features in both self and partner behaviors that are most reflective of the prevailing interpersonal affect within an interaction, as represented in our three models.

While the landmarks provide a granular view into the facial activity, we anticipated that a higher-level analysis of the facial expressions may also be useful in contextualizing the findings from the raw landmarks. Therefore, we utilized facial action units, which represent the fundamental muscular activity that produces

facial appearance changes [15]. We extracted a total of 24 action units, including brow raise, chin raise, jaw drop, head pitch, yaw, and roll, among others (Appendix A). We conducted feature importance analysis of these features offer additional insights for the design of robust mediation systems.

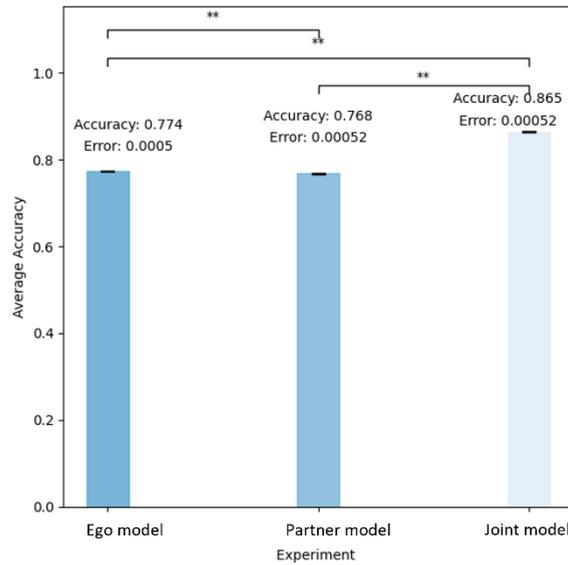
**Feature importance analyses for negative and positive interpersonal affect.** In this experiment, we wanted to identify specific behavioral cues that capture negative versus positive interpersonal affect within dyadic interactions. To achieve this, we split our dataset such that all samples with ratings between -1 and -7 become part of the positive dataset and all those containing ratings between +1 and +7 are assigned to the negative dataset. We then conducted feature importance analysis on the two datasets using all three models. It is important to note that the sizes of the two data splits in this experiment are different, where the positive dataset consists of 349711 samples and the negative dataset consists of 18731 samples. The remaining data samples contained labels for neutral interpersonal affect (0 rating value). Findings from this experiment shed light on the differences in behavioral expression of positive and negative interpersonal affect in dyadic interactions, both from the ego and partner perspectives.

## RESULTS

### **Ego, Partner, and Joint Models of Interpersonal Affect**

The purpose of this experiment was to answer RQ1, that is, to investigate the importance of self-behavior and partner's behavior in predicting interpersonal affect. The results of this experiment are plotted in Figure 2, showing that our random forest model was able to classify the interpersonal affect ratings with an overall accuracy of above 76% for all three modes. This indicates that the feature representations used in these experiments can capture the relevant behavioral cues needed for the evaluation of interpersonal affect in all three cases. We noticed the joint model performs with a higher accuracy (86.5%) than either of the individual models (ego: 77.4% and partner: 76.8%). The results suggest that including both interactants' observations when predicting interpersonal affect effectively captures the interplay of behaviors between the interactants. Additionally, our findings suggest that the individual model can still be useful in cases where one interactant is occluded. We also found competitive performance between the ego and the partner models, with the ego model resulting in a higher average accuracy than the partner model. These findings suggest that behavioral evidence of interpersonal affect is more pronounced in the features of the interactant providing the ratings rather than the interactant being rated.

We used the Wilcoxin signed rank test to determine if the differences in performance of the three models were statistically significant. Since the same interactants are represented in the data subsets used in the three models, we deemed this test appropriate to compare these related data. We find that all three model comparisons are significant, with p-values < 0.01.



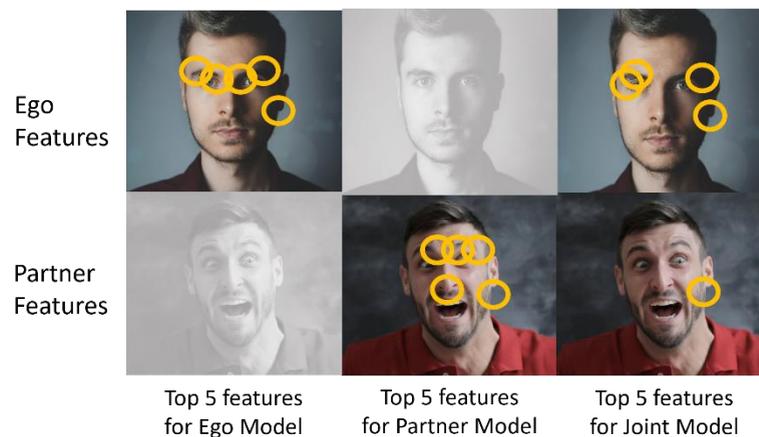
**Figure 2.** Comparison of accuracies of the ego, partner, and joint models. We find statistically significant differences between the three models using the Wilcoxin signed rank test, where \*\* represents a p-value < 0.01.

### Feature Importance Analysis

The aim of this experiment was to address RQ2, that is, to identify the key behavioral cues contributing to the prediction of interpersonal affect. The results of this experiment provide insight into the predictive power of the features used in each model. First, we investigate the importance of ego and partner features. To this end, we computed the relative importance scores of all ego and partner features and found the ego (48.8%) and partner (51.2%) feature importance scores to be comparable. This implies that both interactants' behavioral features contribute similarly to the model's performance in predicting interpersonal affect in this model.

Next, we analyzed the importance of facial and audio features representing interpersonal behavior in the joint model. Again, we computed the relative importance scores of both facial and audio features in the joint model. The score comparisons indicate that this model relies more heavily on facial expressions (93.6%) to evaluate interpersonal perception between the interactants compared to audio features (6.4%). Similarly, analyses on ego (facial: 89.6%, audio: 10.4%) and partner (facial: 89.5%, audio: 10.5%) models found that facial features are dominant over audio features in case of the individual models. Based on these findings, as shown in Figure 3, we have identified the important facial regions for the ego, partner, and joint models.

In addition, results of the feature importance analysis on facial activation units showed that head movements of both interactants carry high predictive power. The head pitch, roll, and yaw angles are among the most important features for both ego and partner. This is not surprising given that the dataset consists of virtual interactions between interactants, where head movements can be important indicators of attentional focus towards the interaction partner. We also performed



**Figure 3.** A comparison of important facial regions in the ego, partner, and joint models. For visualization purposes, only the top five features from each model are displayed.

similar analyses for both ego and partner models, where, once again, head movement-related action units were found to carry high predictive power.

### Negative and Positive Labels

The experiment aimed to address RQ3 by identifying differences in the importance of audiovisual cues in positively and negatively rated interaction segments. The results of this experiment offer insights into the differences in behavioral expressions and modalities utilized by the interactants to express positive and negative perceptions of their partners. From the feature importance analysis on positively rated dyadic interaction data, we found that the importance of audio features increases for the model predicting negative interpersonal affect (facial: 82.1%, audio: 17.9%) as compared to the one that predicts positive affect (facial: 93.6%, audio: 6.4%). This indicates that verbal behavior may be a more important indicator of negative interpersonal affect rather than positive interpersonal affect in the given dyadic interaction dataset.

### Other Findings

Motivated by prior research that suggests a difference in how the two sides of a face may express emotions [32], we investigated if interactions in this dataset are aligned with these findings. Literature suggests that the left side of the face may be more expressive for low to intermediate level intensity of expressions, while the right side may be more expressive for most intense expressions [21]. To validate, we conducted feature importance analysis to evaluate the contributions of the features from each side of the interactants' faces to the joint model's performance. From feature importance analysis on the left- and right-sided features, we found a higher overall importance for left-sided features (left: 48.6%, nose: 12.1%, right: 39.3%). In line with these outcomes, we found that the contribution of left-sided and right-sided features in the prediction of negative (left: 43.0%, nose: 16.0%, right: 41.0%) and positive interpersonal affect (left: 49.4%, nose: 11.8%, right: 38.8%) also shows a higher importance for left-sided facial features. This understanding of the different predictive powers of the two sides of the face may inform the design of technology-assisted mediation strategies, enhancing their

adaptability and effectiveness in scenarios where obstructions to the interactants' faces are challenging to mitigate.

## Discussion

In this work, we investigated the behavioral expressions that reflect interpersonal affect in dyadic interactions within the given dataset. The findings from this work offer insights into how mediation systems may benefit from multi-perspective approaches for interpersonal affect evaluation.

The results from experiment 1 show that representing both interactants in the feature space can capture the interplay of behaviors between the interactants, such as eye gaze, tone of voice, nonverbal backchanneling. This exchange of information through behavioral expressions is inherent to human-human interactions that may not be fully represented by individual models alone. We also found that the behavioral evidence of interpersonal affect is more pronounced in features of the interactant rating their partner rather than the partner being rated. This understanding underscores the importance of considering reciprocal perceptions in modeling human interactions, especially in real-world scenarios where real-time processing constraints necessitate prioritizing one participant's features to enable more efficient modeling of interpersonal dynamics.

From experiment 2, we found that head movements are important behavior cues for predicting interpersonal affect in this dataset. We also compared the importance of left-sided features to right-sided features and found that the left side of the face produces features that are more important for modeling interpersonal affect. From experiment 3, we found that audio features are better indicators of negative interpersonal affect than positive. These insights offer a deeper understanding of the dyadic interactions represented in our dataset, which can be used to create more robust mediation technologies for deployment in the wild.

Uncontrolled settings pose several difficult challenges that can be avoided in laboratory settings. In the case of mediation technologies, real-world deployment may mean that the positions and movements of the interactants can no longer be controlled, which may manifest as frequent obstructions to the face, variable lighting conditions, overlapping speech from multiple interactants, etc. These issues can dramatically increase the difficulty of estimating interpersonal affect since only partial data may be available to the mediator. In addition, the mediator may be required to process large amounts of multimodal behavioral data from multiple interactants, with additional time constraints on generating effective mediation strategies.

Therefore, a deeper understanding of dyadic human interactions and the various factors that can influence the predictive power of behavioral data may be beneficial for the design of robust mediation technologies in the future. The understanding of important facial regions in the interactants could enable a mediator to produce reliable estimates of interpersonal affect even when access to some facial regions may be limited. Knowledge of contributions of audio and facial features toward model performance may be leveraged to reach reliable estimates of interpersonal perception when the quality of one modality is low. Comparison of the importance of features from the left- and right-side of the face may influence how data collection methods are designed to favor angles that yield more important features.

These findings also shed light on the underlying interaction dynamics contained in the dataset, explaining the contribution of the different modalities and interactants involved. They may also inform modeling approaches that utilize decision-fusion (Bota, et al., 2020) or modality adaptation (Razzaghi, et al., 2021), offering insights to leverage the different predictive powers of each modality.

While further investigation is required to validate the generalizability of these findings to other human-human interaction datasets, this work takes preliminary steps towards a multi-perspective approach for interpersonal affect estimation in human-human interactions. Future work could also investigate how interpersonal dynamics may vary for interactions between larger groups. Incorporating long-term audio features may also help capture relationship dynamics that current short-term descriptors cannot. Modeling approaches that leverage the temporal dependencies in the behavioral data will also be important to explore in the future.

## **CONCLUSION**

In this work, we investigated how behavioral cues can best be employed for technology-assisted mediation. We determined that an interactant's self-behavior is more reflective of interpersonal perception than their partner's behavior. We further characterized the differences in feature importance when an individual perceives their partner as agreeable or disagreeable. Our findings highlight the need to employ behavioral data from both interactants, informing which self and partner features to leverage, to produce effective mediation strategies. An understanding of the interaction from the perspective of each individual interactant enables unique and targeted mediation methods that can be tailored to address specific interpersonal dynamics and foster more effective and harmonious social interactions. Our multi-perspective computational method lays the groundwork for mediations that can be personalized to each interactant's needs.

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## Appendix A

List of raw, 2D facial landmarks used in this work:

right top jaw	inner left brow corner	outer right eye	left lip corner
right jaw angle	left brow center	inner right eye	left edge lower lip
gnathion	outer left brow corner	inner left eye	lower lip center
left jaw angle	nose root	outer left eye	right edge lower lip
left top jaw	nose tip	right lip corner	bottom upper lip
outer right brow corner	nose lower right boundary	right apex upper lip	top lower lip
right brow center	nose bottom boundary	upper lip center	upper corner right eye
inner right brow corner	nose lower left boundary	left apex upper lip	lower corner right eye

List of short-term audio features used in this work:

ZCR	spectral flux	MFCC 5	MFCC 11	chroma 4	chroma 10
energy	spectral roll-off	MFCC 6	MFCC 12	chroma 5	chroma 11
energy entropy	MFCC 1	MFCC 7	MFCC 13	chroma 6	chroma 12
spectral centroid	MFCC 2	MFCC 8	chroma 1	chroma 7	chroma std
spectral spread	MFCC 3	MFCC 9	chroma 2	chroma 8	
spectral entropy	MFCC 4	MFCC 10	chroma 3	chroma 9	

List of facial activation units used in this work:

Pitch	Attention	Chin Raise	Jaw Drop	Lip Pucker	Lip Press
Eye Closure	Eye Widen	Surprise	Contempt	Fear	Nose Wrinkle
Roll	Brow Furrow	Engagement	Upper Lip Raise	Sadness	Valence
Yaw	Lid Tighten	Inner Brow Raise	Smile	Joy	
Brow Raise	Lip Corner Depressor	Anger	Lip Stretch	Dimpler	
Smirk	Cheek Raise	Disgust	Lip Suck	Mouth Open	